

The English language is full of polite words and phrases. When you begin speaking English, most people will realize that any impoliteness by you is not intentional. But it is important to learn correct English customs, so you can make the best possible impression when you meet new people.

What does POLITE means?

behaving in a way that is socially correct and shows understanding of and care for other people's feelings.

Please, Thank You, Excuse Me, and You're Welcome are four of the most common polite expressions in English

There are several ways to say **thank you** in English. Depending on the situation, you can use these expressions:

Thanks a lot!

1. Thank you very much.
2. That's very kind of you.
3. Thanks. I appreciate your help.
4. Thank you for your time.
5. That's very kind of you.
6. Many thanks!
7. Thanks a bunch





Excuse me, May I pass?

Yes you may.

Excuse me, May I Pass?



May I help you,
Mother?

Yes, you may.
Thank you

May I help you?

May I borrow
your book, Ena?



Yes, you may.

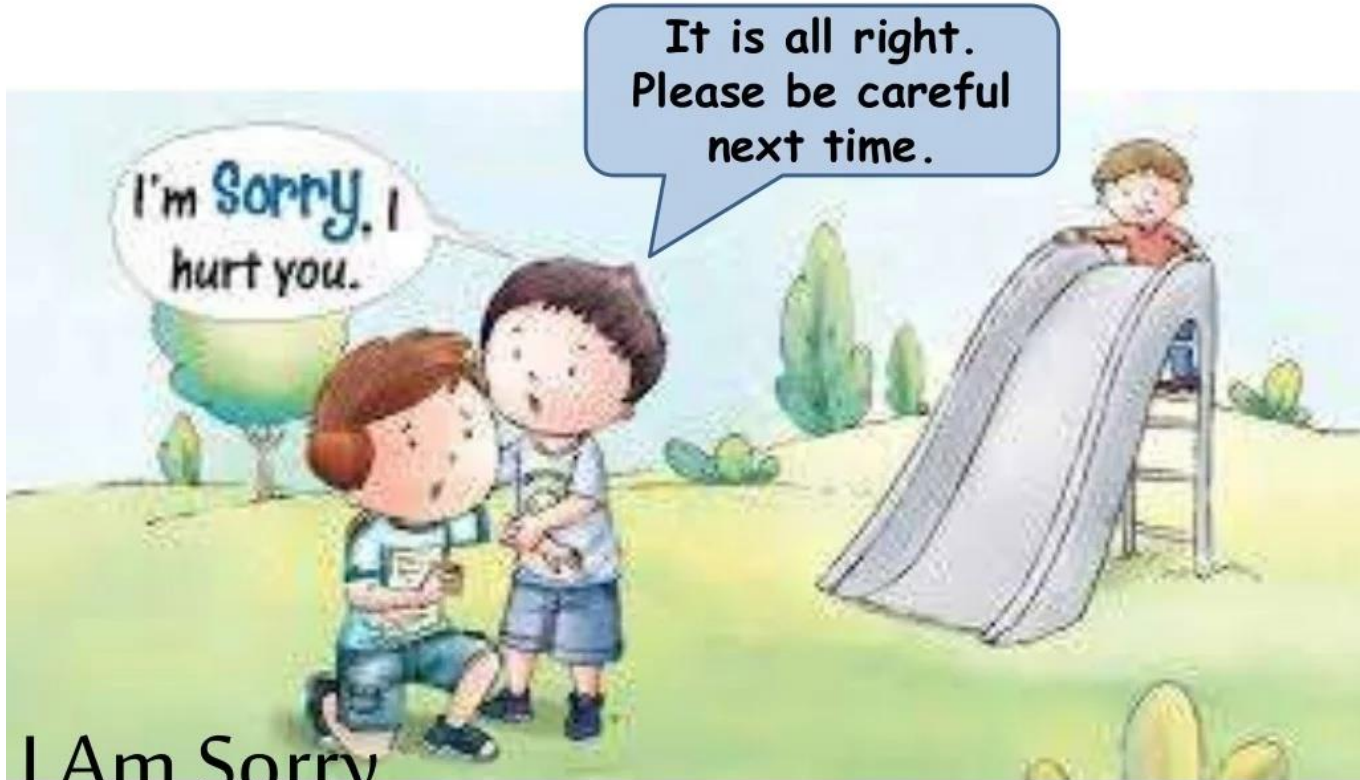
May I borrow....?

May I go out,
teacher?



Yes, you may.

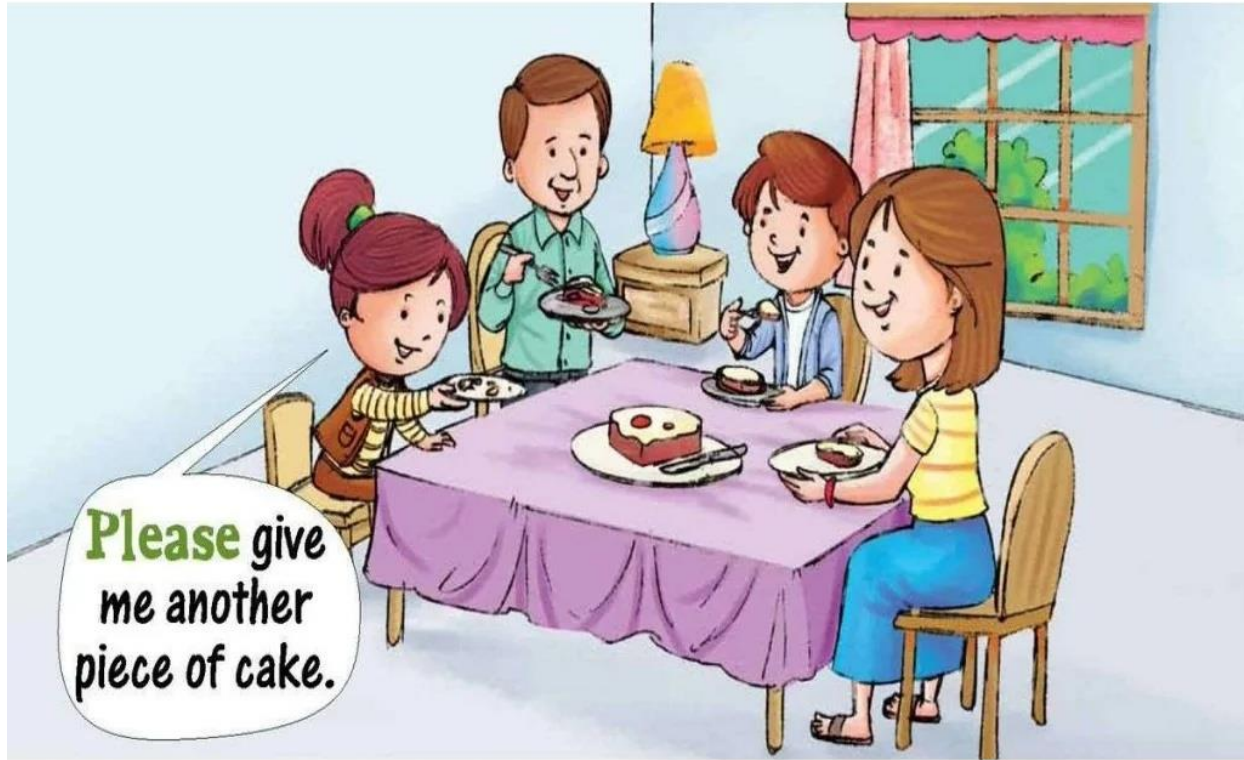
May I go out..?



I Am Sorry



Thank You and Your are Welcome



Please

When you don't understand what someone says, you can ask them to repeat what they said. Sometimes people speak too quickly or quietly, or there is too much noise. However, it is more polite to blame yourself than the speaker. Here are some ways to say you did not understand:
Excuse me?

1. Pardon me?
2. Could you please repeat that?
3. I'm sorry. I didn't quite catch that.
4. Could you say that again, please?
5. Would you mind repeating what you said?
6. I'm sorry. I didn't hear you.
7. I'm sorry. I didn't understand that.
8. I'm sorry. I wasn't listening. Could you please repeat that?
9. Excuse me. I did not hear what you said.



MAGIC WORDS

PLEASE!
THANK YOU!
EXCUSE ME!
CAN I HAVE...?
I'M SORRY!
COULD YOU HELP ME?
MAY I GO...?
COULD I BORROW...?
CONGRATULATIONS!
DON'T WORRY!
LOVELY! CHARMING!
LET ME HELP YOU!
YOU'RE A REAL PAL!

WHAT'S YOUR FAVOURITE MAGIC WORD?



IDENTITY CARD

- NAME: Fu **WHAT'S YOUR NAME?**
 - SURNAME: Yao **HOW DO YOU SPELL IT?**
 - AGE: 25 **HOW OLD ARE YOU?**
 - BIRTHDAY: 4th August **WHEN IS YOUR BIRTHDAY?**
 - ADDRESS: 64, Belgrave Square **WHAT'S YOUR ADDRESS?**
 - PHONE NUMBER: 987115346 **WHAT'S YOUR PHONE NUMBER?**
 - COUNTRY: China **WHERE ARE YOU FROM?**
 - NATIONALITY: Chinese **WHAT'S YOUR NATIONALITY?**
 - JOB: Teacher **WHAT'S YOUR JOB?**
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